

## Lee County Transit Performance Measures

The purpose of this publication is to provide general information concerning system management, performance, productivity, cost distribution and safety of the Lee County Transit system. The data reported includes 3 modes of operations: Fixed Route (buses), ADA Demand Response and Vanpools unless otherwise noted. These performance indicators are published annually pursuant to Florida Statute 341.071. For additional information on how these measures are collected and reported contact LeeTran at (239) 533-0332.

|  | Fixed Route Service |              | Demand Response Service |             | VanPool Service |             |
|--|---------------------|--------------|-------------------------|-------------|-----------------|-------------|
|  | 2015/2016           | FY2016/2017  | 2015/2016               | FY2016/2017 | 2015/2016       | FY2016/2017 |
| <b>GENERAL PERFORMANCE INDICATORS</b>            |                     |              |                         |             |                 |             |
| 1. PASSENGER TRIPS                               | 3,324,256           | 3,126,846    | 119,069                 | 119,593     | 38,417          | 53,258      |
| 2. REVENUE MILES                                 | 2,940,880           | 2,929,585    | 1,357,281               | 1,362,093   | 217,515         | 250,888     |
| 3. TOTAL OPERATING EXPENSE                       | \$16,515,537        | \$16,444,833 | \$5,344,426             | \$6,563,974 | \$183,735       | \$195,796   |
| 4. OPERATING REVENUE                             | \$3,487,129         | \$3,655,568  | \$513,553               | \$510,506   | \$104,986       | \$130,592   |
| 5. VEHICLES OPERATED IN MAX. SERVICE             | 48                  | 49           | 38                      | 41          | 2               | 19          |
| 6. Base Fare                                     | \$1.50              | \$1.50       | \$3.00                  | \$3.00      | N/A             | N/A         |
| <b>EFFECTIVENESS MEASURES</b>                    |                     |              |                         |             |                 |             |
| 7. REVENUE MILES BETWEEN VEHICLE SYSTEM FAILURES | 23,340              | 24,211       | 38,779                  | 52,388      | N/A             | N/A         |
| 8. DAYS/HOURS SERVICE IS AVAILABLE               | See Below           |              |                         |             |                 |             |
| <b>EFFICIENCY MEASURES</b>                       |                     |              |                         |             |                 |             |
| 9. OPERATING EXPENSE PER PASSENGER TRIP          | \$4.97              | \$5.26       | \$44.89                 | \$54.89     | \$4.78          | \$3.68      |

### Days/Hours Service Available

|               |                    |                    |                    |                    |                   |                   |
|---------------|--------------------|--------------------|--------------------|--------------------|-------------------|-------------------|
| Monday-Friday | 5:00 AM - 10:31 PM | 5:00 AM - 10:31 PM | 4:49 AM - 10:31 PM | 4:49 AM - 10:31 PM | 6:00 AM - 7:00 PM | 6:00 AM - 7:00 PM |
| Saturday      | 5:00 AM - 10:06 PM | 5:00 AM - 10:06 PM | 4:49 AM - 10:32 PM | 4:49 AM - 10:32 PM | 6:00 AM - 7:00 PM | 6:00 AM - 7:00 PM |
| Sunday        | 5:45 AM - 9:00 PM  | 5:45 AM - 9:00 PM  | 5:45 AM - 9:27 PM  | 5:45 AM - 9:27 PM  | 6:00 AM - 7:00 PM | 6:00 AM - 7:00 PM |

### **Trolley Service - Beaches**

|                         |                    |                    |
|-------------------------|--------------------|--------------------|
| Monday-Friday           | 5:50 AM - 9:00 PM  | 5:50 AM - 9:00 PM  |
| Monday-Friday (DEC-APR) | 5:50 AM - 10:20 PM | 5:50 AM - 10:20 PM |

|                    |                    |                    |
|--------------------|--------------------|--------------------|
| Saturday           | 5:50 AM - 9:00 PM  | 5:50 AM - 9:00 PM  |
| Saturday (DEC-APR) | 5:50 AM - 10:20 PM | 5:50 AM - 10:20 PM |

|                  |                    |                    |
|------------------|--------------------|--------------------|
| Sunday           | 6:50 AM - 9:00 PM  | 6:50 AM - 9:00 PM  |
| Sunday (DEC-APR) | 6:20 AM - 10:20 PM | 6:20 AM - 10:20 PM |

### **Trolley Service - River District Seasonal**

|                 |                     |                     |
|-----------------|---------------------|---------------------|
| Monday-Thursday | 11:00 AM - 9:00 PM  | 11:00 AM - 9:00 PM  |
| Friday-Saturday | 11:00 AM - 10:40 PM | 11:00 AM - 10:40 PM |

Prepared 8/30/2018

Approved by FDOT August 30, 2018