

Notice of Release of Funds (NOFA)

PUBLIC SERVICE PROGRAM Resident Coordinator

US Department of Housing & Urban Development (HUD) Community Development Block Grant (CDBG)

> NOFA Release Date: August 18, 2021 Proposal Due Date: 5:00 p.m., September 15, 2021

It is the responsibility of the applicant to ensure application(s) arrive via email prior to the due date and time. Applications received after 5:00 p.m. will be returned to the applicant and will not be considered.

Submit Proposals to:

Clare Dennehy, CDennehy@leegov.com Lee County Human and Veteran Services 2440 Thompson Street, Fort Myers, FL 33901

This Document can be made available in alternative accessible formats upon request.

Lee County Southwest Florida

Request for Applications #08-2021-CDBG

Lee County Human and Veterans Services 2440 Thompson St. Fort Myers, FL 33901

INTRODUCTION

Lee County Human and Veteran Services (LCHVS) is soliciting proposals from nonprofit organizations for Public Services through a competitive application process. U.S. Department of Housing & Urban Development (HUD), Community Development Block Grant (CDBG) funding requirements are applicable to this solicitation and entire process. Funds will be available to assist nonprofit organizations to provide a Public Services as Resident Coordinator in a designated neighborhood in Lee County. Contingent upon availability, the estimated maximum amount of funding available under this application process is listed in the table below. Lee County reserves the right to award additional CDBG funding within 12 months based upon proposals received from this solicitation.

Community Center	Approximate Funding Available	Term Length
Page Park	\$25,000.00	12 months (10/2021 – 09/2022)
Pine Manor	\$25,000.00	12 months (10/2021 – 09/2022)
Suncoast	\$25,000.00	12 months (10/2021 – 09/2022)

Lee County Human and Veteran Services Community Impact Program works with designated neighborhoods to improve the quality of life for the residents and help them sustain suitable living environments. Each neighborhood has a Neighborhood Association, a not for profit 501(c)3 organization, that work closely with the Community Impact Program to achieve the revitalization goals of the neighborhood. The neighborhood centers also operate as United Way Houses. The applicant is invited to apply annually for United Way funding related to this initiative.

CDBG FUNDED PROGRAM GUIDELINES

This packet contains materials and information needed to apply for funding administered by Lee County Human and Veteran Services (LCHVS) utilizing U.S. Department of Housing & Urban Development (HUD), Community Development Block Grant (CDBG) funds. Applicants must comply with all contract and applicable County guidelines and HUD/CDBG guidelines and policies. Further information about CDBG guidelines can be found at: https://www.hudexchange.info/programs/cdbg-entitlement/

Interested parties SHOULD review regulatory guidance on the CDBG program and other Federal requirements to ensure they are able to abide by the rules and regulations. Applicable information is included in Title 24 CFR Part 570, specifically subparts C, J, and K; Title 24 CFR Parts 5; and Title 2 CFR Part 200 and can be located at: http://www.ecfr.gov/cgi-bin/ECFR?page=browse

APPLICANT REQUIREMENTS

Applicants must be able to show they are capable of performing the services requested. Eligible applicants:

Applicant must have <u>all</u> the following requirements for proposal submission:

- Public or private nonprofit 501(c)3 organization including faith-based organizations with limitations as described in 24 CFR 570.200(j).
- Provided direct client services for 12 months prior to proposal due date.
- Independent certified audited financial statement of the most recent or immediate prior fiscal year, including the management letter and written response.
- Current CPA's Peer Review letter.
- Most recent Form 990.
- Monthly Financial Statements (within last 60 days).
- Insurance coverage as detailed in sample contract enclosed.



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<u>Ineligible applicants:</u>

- Governmental agencies/departments including Housing Authorities
- Any applicant not qualifying as a 501(c)3 organization
- Any applicant on the excluded parties list (<u>www.SAM.gov/SAM/</u>) will be considered ineligible for funding.

SCOPE OF SERVICES

Public Services

Provide public services to meet neighborhood needs, as identified in collaboration with the neighborhood association and residents – must complete outreach to residents and neighborhood association to determine needs.

Resident Coordinator

The Resident Coordinator will work to implement programs, services, and events within the neighborhood, and at the neighborhood center. The job duties include but are not limited to: information and referral services, assisting residents with FL ACCESS, gathering and reporting data, organizing activities and events, and coordinating services and programs at the neighborhood center. They may assist the Neighborhood Association in implementing the neighborhood revitalization plan and attending Neighborhood Association meetings. The hours may include evenings and weekends.

Community Center Operation

Keep the community center open to meet neighborhood needs for a minimum of 24 hours per week, Monday through Friday from 9:00 a.m. to 2:00 p.m. or opened at appropriate hours designated by the neighborhood association and residents.

ELIGIBLE EXPENSES

All funded projects and activities must meet the CDBG national objective of benefiting low to moderate income persons which is defined as "under 80% Area Median Income (AMI)." The national objective for this project is Low and Moderate Income Area (LMA) benefit activities. The Page Park, Pine Manor, and Suncoast Estates neighborhoods have been verified as qualified LMA's.

Eligible Operating and Public Services Expenses

The reimbursement of payment for resident coordinator salary and benefits, and supplies/equipment necessary for fulfilling the responsibilities of the resident coordinator.

FUNDING PRIORITIES AND SPECIAL CONSIDERATIONS

Priority will be given for the following:

- Applicants who are able to provide documentation that the total program cost has been leveraged from sources other than CDBG. Funding pledges will only be considered when secured in writing.
- Applicants that currently operates facilities or programs with similar services.
- Public service programs that are modeled after national best practices and/or based on evidence based program designs.

CONFLICT OF INTEREST

The applicant agrees that it presently has no interest and shall acquire no interest, either direct or indirect, which



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would conflict in any manner with the performance of services required if a contract is awarded. The applicant further agrees that no person having any such interest shall be employed or engaged for said performance. The applicant agrees that no employee, officer, agent of the applicant or its sub-recipients shall participate in the selection, award or administration of a contract or construction bid if a conflict-of-interest, either real or implied, would be involved. The applicant or sub- recipient employees, officers and agents should refrain from accepting gratuities, favors or anything of monetary value from contractors or potential contractors based on the understanding that the receipt of such an item of value would influence any action or judgment of the applicant.

For federally funded contracts, conflict of interest provisions described in 2 CFR 200.112 and all other HUD regulations currently in effect and as may be amended from time to time shall apply.

STATE AND FEDERAL ADMINISTRATIVE REQUIREMENTS

Agencies must comply with Federal administrative requirements. All agencies awarded funds through this NOFA will be required to comply with a variety of requirements governing the use of State and Federal funds. Additionally, agencies awarded funds through this NOFA will be required to provide access to their financial records to a representative of Lee County Human and Veteran Services (HVS) to evaluate their financial management systems. HVS staff will monitor each program to ensure compliance with the terms of the funding agreement between the HVS and the agency. This will include monitoring records kept by the applicant to demonstrate the eligibility of clients, the services provided, and other required information.

Liability insurance is required for all Grants. All agencies awarded funds will be required to obtain liability and worker's compensation coverage that will be further defined in the funding agreement, if awarded. Lee County Board of County Commissioners must be named as the Certificate Holder and the additional insured.

Handicapped Accessibility – All projects must be accessible to persons with disabilities. Programs, information, participation, communications and services must be accessible to persons with disabilities. Agencies must comply with Section 504 of the Rehabilitation Act of 1974 and Americans with Disabilities Act (ADA).

Nondiscrimination – All funded agencies must ensure that all persons have fair and equal access to all forms of assistance regardless of race, color, national origin, age, sex, familial status, religious preference, disability, type or amount of disability, gender identity, perceived gender identity, marital status, sexual orientation, or perceived sexual orientation. These non-discriminatory practices apply to employment and contracting as well as to marketing, and selection of project participants.

HVS operates in accordance with all federal statutes including, but not limited to: the Fair Housing Act, Title VI of the Civil Rights Act, Section 504 of the Rehabilitation Act, and Title II and Title III of the Americans with Disabilities Act. All service providers, where assistance is provided through Community Planning and Development (CPD) programs, including assistance under the: HOME Investment Partnerships program (24 CFR part 92), Housing Trust Fund program (24 CFR part 93), Community Development Block Grant program (24 CFR part 570), Housing Opportunities for Persons With AIDS program (24 CFR part 574), Emergency Solutions Grants program (24 CFR part 576), Continuum of Care program (24 CFR part 578), or Rural Housing Stability Assistance Program (24 CFR part 579)., must ensure equal access to the HUD-assisted program in accordance with all general HUD program requirements as specified in 24 CFR Part 5.

Funded agencies must maintain records demonstrating compliance with the nondiscrimination and equal opportunity requirements under §576.407(a), including data concerning race, ethnicity, disability status, sex, and family characteristics of persons and households who are applicants for, or program participants in, any program or activity funded in whole or in part with the awarded funding source and the affirmative outreach requirements in § 576.407(b).



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Formal Termination Policy – Funded agencies must develop a formal Termination Policy that clearly describes a process by which clients' services may be terminated if program requirements are violated. The process must recognize individual rights and allow termination in only the most severe cases. Termination processes for rental assistance, leasing, and/or housing relocation and stabilization services must include written notice to the program participant, with a clear statement of reasons for termination; review of decision to terminate, with opportunity for the program participant to present written or oral objections to agency; prompt written notice to the project participant of final decision.

PROPOSAL SUBMISSION REQUIREMENTS

Submit any questions relating to this NOFA by e-mail to: Clare Dennehy, Grants Compliance Analyst, Lee County Human and Veteran Services, CDennehy@leegov.com

Tentative Schedule (Dates may be subject to change)	Date
Release Notice of Funding Availability	08/18/2021
Questions Submitted to County	08/25/2021
Responses to questions posted online <u>www.leegov.com/dhs/funding</u>	09/01/2021
Proposal deadline	09/15/2021
Provider selection by	09/23/2021
Execute provider contract/program start	10/1/2021

The attached proposal forms and complete narrative must be submitted via email to LCHVS no later than <u>5:00 pm Wednesday</u>, <u>September 15, 2021</u>. Proposals received after the due date and time will not be considered.

Lee County Southwest Florida

Request for Applications #08-2021-CDBG

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The applicant is instructed to:

- Number all pages of the proposal beginning with the Proposal Cover (page 1).
- When developing the application content, use the evaluation criteria described in the "Narrative" section contained in this packet. Include in the narrative each evaluation criteria and corresponding number. Do not omit addressing any evaluation criteria or the proposal may not be considered.
- Submit one (1) proposal with authorized signature(s) by email. Application can be submitted in Word, Excel and/or pdf format. Other forms of proposal submission will NOT be accepted.
- Label all attachments that are submitted.

Additionally,

- All costs associated with the proposal preparation shall be the responsibility of the applicant.
- All responses to this NOFA become the property of Lee County.
- Submission of this proposal does not guarantee funding. Lee County reserves the right to reject any and all proposals based on changes or non-availability of funding.
- The County reserves the right to request additional information from the applicant.

REVIEW PROCESS

Proposals received from an eligible applicant by the stated deadline will be reviewed and ranked by a designated committee to determine compliance with the requirements of the NOFA and CDBG eligibility. Each proposal will undergo, at a minimum, evaluation based on criteria contained in this NOFA. LCHVS reserves the right to request additional information, reject any and all proposals, approve exceptions and waive informalities and minor irregularities in proposals received. Once submitted, amendments will only be allowed by the request of LCHVS.

LCHVS has the final decision making authority for proposal funding. There is no guarantee that any funds will be allocated to this process. Applicants will be notified by email of the funding decision on all proposals. All ranking criteria will be published and available for review.

POST AWARD REQUIREMENTS

Following notification of award, a contract will be executed by Lee County Board of County Commissioners and administered by LCHVS (sample contract enclosed). The anticipated duration of the contract will be for twelve (12) months (unless otherwise specified), with the term to begin October 1, 2021, and end September 30, 2022. The annual budget will be pro-rated to the months of the contract. The contract will be based upon the information submitted in the proposal, all accompanying exhibits/attachments and any additional information that is requested/received during the review/negotiation phase. Contract language is not negotiable. **The contract is reimbursement based and the applicant receiving funds must be able to pay for payroll costs prior to requesting payment.** Modifications and updates to proposal exhibits may be required prior to contract execution. Applicants considering submitting a proposal should review the attached draft contract to ensure their ability to comply with all requirements and expectations, including potential increased insurance coverage and financial audits.

ENCLOSURES:

Enclosure 1 – Proposal Submission Template

Enclosure 2 – Aerial Map with Neighborhood Boundary

Enclosure 3 – Neighborhood Information

Enclosure 4 – Provider Contract Template Draft



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PLEASE NOTE: The draft standard contract attached to this NOFA is a template and does not constitute the final agreement to be prepared for the applicant that is selected. Please do not attempt to insert missing information and complete the attached sample.

Prior to executing a Contract, Providers must complete a Lee County vendor application: https://www.leegov.com/procurement/do-business-with-lee-county



PROPOSAL COVER PAGE

Agency Name: _				
				_
Mailing Address	:			
City:		State:	Zip:	
Telephone Numb	oer:	Fax Number: _		
Website:		DUNS #:		
Name of Contact	: Person:			
Title:		Direct Phone Num	ber:	
Email Address: _				
Neighborhood(s)	Applying for:			
□ Page Park	☐ Pine Manor	☐ Suncoast Estates		

Eligible Expenses	Explanation of Expenses (I.E. 1 Full Time Staff, Computer, Cell Phone, etc.)	CDBG Funds Requested	Leveraged Funds	Total Cost
Resident Coordinator Salary		\$	\$	\$
Resident Coordinator Benefits		\$	\$	\$
Supplies and Equipment (Applicant must describe the type and cost of each)		\$	\$	\$
Total Cost			•	\$



CERTIFICATION:

I hereby certify that I am an authorized representative of the agency and that to the best of my knowledge:

The data in this application is true and accurate.

The agency will be able to meet all of the minimum proposal requirements as specified in the NOFA. The agency will comply with the necessary certifications and assurances and provide program services described in the proposal if a contract is awarded.

Representative's Name:	
Representative's Title:	
Representative's Signature:	



NARRATIVE

- 1. Description of the agency's mission and primary activities.
- 2. Describe the agency's success with similar programs in the past or with any current programs, including the length of time your agency have been providing similar services.
- 3. Provide a description of possible program(s) the agency could offer the neighborhood.
- 4. How will you measure and evaluate success of the Resident Coordinator position? Include specific outcome measurements.
- 5. Describe how the project will use national best practices or evidence based program models to increase economic mobility in the target communities.
- 6. What methods will be used for community involvement to assure that all who might benefit from services at the neighborhood center are provided an opportunity to participate?
- 7. Describe the project timeline. For example, if a resident coordinator will be newly hired, when do you expect to have them available within the community?
- 8.9. If hiring a Resident Coordinator, please answer the following:
 - a. What duties, if any, will be expected of the Resident Coordinator other than what duties are outlined in Scope of Services?
 - b. What benefits, including paid leave (sick/vacation) will be offered? Please list source of funding.
 - c. Describe or list Agency's mandatory meetings and trainings that the Resident Coordinator will be required to attend.
 - d. List primary staff who will be supervising the Resident Coordinator including tenure of staff and experience with similar services.
 - e. Describe the timeframe to fill the position or will the agency utilize existing staff?



FISCAL / BUDGET CAPACITY

- 1. Describe the agency's capacity to sustain all Public Services expenses prior to reimbursement.
- 2. Describe accounting systems and internal fiscal controls.
- 3. Submit the following required documents with your proposal.
 - a. Proof of active non-profit tax-exempt status under IRS Section 501(c)3
 - b. Monthly Financial Statements (within last 60 days)
 - c. Insurance coverage as detailed in sample contract enclosed
 - d. Documentation of funding sources such as commitment letter(s) or grant agreements

	Th	reshold F	Requirem	ents
This portion of the ranking tool will be completed by HVS.			Tequirem 1	
Proposal was submitted by deadline. If no, ineligible to apply.				
Applicant is a non-profit organization with 501c3 Status. If no, ineligible to apply.				
Applicant agency has been in operation for at least 12 months prior to application deadline. If no, ineligible to apply.				
Organization is NOT listed on the excluded parties list. If no, ineligible to apply. Application is signed by agency official designated to execute contracts				
If no, ineligible to apply. Eligible to Apply				
HVS Review Staff Initial: Date of Threshold Review:				
Project Scoring				
Please enter your score for each scoring criteria based on the project proposal. While most scoring j consider all elements of the proposal to determine score for each item. Please		-		eviewer ma
Agency's Capacity and Experience: The agency has at least 12 months experience addressing the needs of and providing services. The agency currenlt operates facilities or programs with simila services. The agency also makes clear efforts to provide quality services through a person centered				
model. Maximum Point Value: 10				
Alignment with Community Goals and Needs: The project will assist the target neighborhoods to achieve stated goals and/or is a project specifically identified as a priority within the NOFA. The project will use measurable outcomes to determine sucess. Maximum Point Value: 10				
Innovation and Best Practices: The agency is structured around national best practices or existing evidence based programs. Maximum Point Value: 10				
Budget, Match and Leverage: The project has a reasonable budget, all anticipated costs are eligible under one of the available funding sources, and adequate match has been committed. The project also uses leveraged funds to expand available services/capacity. Maximum Point Value: 10				
Timeliness: The agency has a clear schedule for project implementation, spending, and reporting and will be able to carry out activities within the funding period Maximum Point Value: 5				
Proposal Presentation: The proposal is organized, and adheres to NOFA instructions. Narratives are clear and concise, and the proposal presents new and original information to be considered for funding.				
Maximum Point Value: 5 Total	0.00	0.00	0.00	0.00
Total Available Points = 50				
Rank:	1	1	1	1
Reviewer Signature			Date of Revi	ew
Reviewer Name				

CSFA #	
CFDA #	
Contract No.	
Funding Source:	

STANDARD NONPROFIT/GOVERNMENT CONTRACT

SUBRECIPIENT CONTRACT BETWEEN THE LEE COUNTY BOARD OF COUNTY COMMISSIONERS And

THIS CONTRACT between Lee County, a political subdivision and Char	ter county of the State of
Florida, hereinafter referred to as "COUNTY" and	a Nonprofit
Corporation/Government/Municipality registered under the laws of Florida	Chapter 617, operating under
the laws of the State of Florida and, hereinafter referred to as "PROVIDER	" will become effective upon
the date approved by the Board of County Commissioners (BOCC).	

WHEREAS, COUNTY believes it to be in the public interest to provide certain activities to the Lee County residents through the **PROVIDER** according to this Contract, the agency's intent as stated in the proposal and attachments and/or exhibits, and all other terms and conditions as specified.

NOW THEREFORE, in consideration of the mutual covenants, promises, and representations contained herein **COUNTY** and the **PROVIDER** agree as follows:

ARTICLE I: SCOPE OF SERVICES

Any proposal/application submitted which resulted in this funding award are binding and incorporated herein as a part of this contract including all conditions and projected levels of service.

For federally funded projects, all requirements and conditions as described in Attachment A, Program Guidelines must also be followed.

All projects funded by Department of Housing and Urban Development (HUD) Homeless Assistance Grants must actively participate in the Centralized Intake/Coordinated Assessment process and input data into the Homeless Management Information System (HMIS).

All activities funded with CDBG/HOME funds must benefit persons of income levels at or below 80% of the area median income and as defined in the pertinent program requirements. Sub recipient certifies that the activity carried out under this Agreement will meet the CDBG/HOME income eligibility requirements.

ARTICLE II: TERM OF CONTRACT

This Contract shall begin and end, unless terminated as specified in Article IX, Suspension/Termination.

For unit rate contracts, programs must be operational within 45 days of contract begin date (identified above).

ARTICLE III: COMPENSATION AND REPORTS

A. Contract Payment

The **COUNTY** will make payments on a reimbursement basis to the **PROVIDER** and the **PROVIDER** agrees to accept as full compensation the total amount not to exceed §. Payments will be authorized only for work completed and/or services delivered during the term of the contract as stated in ARTICLE II: TERM OF CONTRACT and prior to the payment request date. Documentation of eligible expenses will be provided as stated in ARTICLE III C. Contract Deliverables. Payment is subject to the provisions of ARTICLE III B. Deferred Payment/Return of Funds and ARTICLE IX:SUSPENSION/TERMINATION. Funding is contingent upon the availability of funds.

The **COUNTY** has agreed to purchase the service(s) listed in Article I. For unit rate contracts, this contract is for the payment of a fixed number of units of service at the fixed unit rate. For line item contracts, this contract is for payment of line item amounts as identified in the approved budget.

	Unit Rate:	Unit Rate:	Unit Rate:	
	Unit Description	Units purchased	Unit rate	
		by County	reimbursed	
Program			by County	Total
	Line Item:	Line Item:	Line Item:	
	Approved Budget	Annual Budget	N/A	
	Category	Amount		

For Partnering for Results (PFR) contracts, Lee County will fund no more than 40% of the program's actual cash expenses. The agency must be able to substantiate receipt of at least 60% of revenue from other sources or the amount of contract may be reduced. Documentation of expenses may be required at any time during the contract term if the ratio of county funding to program expenses exceeds or is close to exceeding the 40/60% requirement. In addition, Lee County may not fund program if revenues significantly exceed expenses.

Once funding is approved and a contract issued by Human and Veteran Services (HVS) it must be returned by the agency for execution within 30 days. In addition, funds must begin to be drawn within 60 days of contract execution unless Contract Specialist authorizes additional time. Failure to return signed contract or begin spending funds within allocated time frame may result in reduction or forfeiture of funds.

B. Deferred Payment/Return of Funds

The **COUNTY** may defer payment to the **PROVIDER** for noncompliance with contract deliverables or program requirements.

If, as a result of monitoring or audit, units of service provided are not documented a payment may be deferred. If units are found to be unallowable, no future payments will be made until the full amount of overpayment is remitted to the COUNTY or a repayment agreement is accepted by COUNTY. If the monitoring or audit occurs after the term of this contract, the **PROVIDER** will be required to remit funds to the **COUNTY** in accordance with the repayment conditions below.

The **PROVIDER** agrees to return to the **COUNTY** any overpayments due to funds disallowed pursuant to the terms of this Contract and/or Federal requirements. For contracts funded under the Partnering for Results (local general fund) process, repayment will be required if the amount paid exceeds 40% of program expenses. Such funds shall be considered **COUNTY** funds and must be refunded to the **COUNTY** within thirty (30) days of receiving notice from the **COUNTY** in writing regarding the overpayment. Should repayment not be made in a timely manner, the **COUNTY** will charge interest of one (1) percent per month compounded on the outstanding balance after forty (40) calendar days after the date of notification or discovery. The **PROVIDER** will be required to reimburse the **COUNTY** for any acts of noncompliance resulting in disallowed costs or fines.

C. <u>Contract Deliverables</u>

1. Required Reports (checked boxes are applicable)

☑ EXHIBIT 1- Payment Request - <u>Due: Monthly by the 20th of the following month.</u> All payments will be <u>reimbursement</u> for eligible expenses/services defined as uncompensated expenses rendered during the contract term and paid prior to final payment request due date as indicated in the Contract Closeout Section (Article III 2 D). Copies of supporting documentation is required as part of the Payment Request for review of grant compliance and before payment will be authorized by Human and Veterans Services. <u>Reimbursement</u> for eligible expenses will be made after review and authorization of a correct and complete Exhibit 1 and all required back up documentation. Lee County must be payor of last resort, meaning that if services are eligible to be billed to any other entity including but not limited to: Medicaid, third party insurance or any other entity, then Lee County will not pay for that service.

Appropriate back-up/supporting documentation may include: cancelled checks, vendor invoices, authorized purchase orders, attendance/service logs, other funder invoices, expenditure spreadsheets or other original documentation, as well as a copy of the PROVIDER'S check issued with authorized signature. Two-sided copies of back-up documentation are preferred. For Construction Contracts, inspection reports from qualified officials should be submitted with the appropriate monthly payment request. For PFR contracts, documentation of expenses may be required as back-up/supporting documentation if the ratio of county funding to program expenses exceeds or is close to exceeding the 40/60% requirement.

The Exhibit 1 (Payment Request) must be submitted with an <u>authorized</u> signature. Cancelled checks, bank statements and/or other documentation from vendor that expense has been paid or service provided may be verified during monitoring.

If applicable, processing of payment requests is also subject to requirements and conditions as outlined in Attachment A, Program Guidelines.

- ☑ EXHIBIT 2- Program/Demographics/Beneficiary Report –<u>Due: As indicated on Exhibit 2.</u>
- **☑** EXHIBIT 3 Performance Outcomes Report <u>Due: As indicated on Exhibit 3.</u>
- □ EXHIBIT 4 Quarterly Unit Rate & Revenue Analysis Report <u>Due: 30 days</u> following the end of each quarter. (Jan 31; April 30; July 31; Oct 31).

QuickBooks; Profit/Loss Statement. **☑** EXHIBIT 5- Annual Progress Report or Closeout Report- Due as indicated on Exhibit 5 and/or in Section D. **☑** EXHIBIT 6 - Certificate of Insurance - Insert in contract. **☑** EXHIBIT 7 – Statement of Work – Insert in contract. ☐ EXHIBIT 8 - Equipment/Fixed Assets Inventory Form- Due: 30 days from purchase of equipment or fixed assets, and annually on October 1. ☐ EXHIBIT 9 - Annual Certification of Continued Operation (ESG) - Due: As indicated on Exhibit 9. **☑** EXHIBIT 10- Current Board of Directors Roster All exhibits/reports should be submitted electronically (email or uploaded into database if applicable). An electronic signature or a scanned copy of the report with signature is acceptable for all reports/exhibits including the Exhibit 1 (Payment Request) for which signatures are required. 2. Required Documents ☑ Audited Financial Statement and Management Letter for fiscal year(s) in which contract funds are expended - Due Date: Non profits - 180 days following the end of PROVIDER'S fiscal year(s); Governments/municipalities - 270 days following the end of fiscal year(s). ✓ Monitoring Reports – A copy of monitoring reports issued from other sources that fund any program covered under this contract and copies of **PROVIDER'S** response to the funding agency are due to the **COUNTY** no later than **30 days** after receipt by the PROVIDER. D. **Contract Closeout** □ Partnering for Results: Unit Rate Analysis Report - **Due: 30 days after contract** ☐ Partnering for Results: Final Payment Request – Due: 4 business days after contract end. □ Partnering for Results: Close Out Report – **Due 30 days after contract end**. ☐ State Mandated: Final Payment Request – **Due: 4 business days after contract end** ☐ HOME – Closeout package for each property –**Due: 120 days after payment** request. ☐ Supportive Housing Program and Rental Assistance (COC) – Final Payment Request and Annual Progress Report – Due: 45 days end date of operating year. □ CDBG – Final Payment Request and Beneficiary Reports – **Due: 20**th of the month after term end. □ Other Funding Source – _____ Final Closeout Payment Request – **Due:**

Documentation to support expenditures and revenue MUST be attached i.e.

ARTICLE IV: AUDITS, MONITORING, AND RECORDS

A. Monitoring

The **PROVIDER** agrees to permit persons duly authorized by the **COUNTY** and the Federal or State grantor agency (if applicable) or any representatives to inspect all records, papers, documents, facility's goods and services of the **PROVIDER** and/or interview any clients and employees of the **PROVIDER** to be assured of satisfactory performance of the terms and conditions of this contract to the extent permitted by the law after giving the **PROVIDER** reasonable notice. The monitoring is a limited scope review of the contract and agency management and does not relieve the **PROVIDER** of its obligation to manage the grant in accordance with applicable rules and sound management practices.

Following such monitoring the **COUNTY** will deliver to the **PROVIDER** a written report regarding the manner in which services are being provided. The **PROVIDER** will rectify all noted deficiencies within the specified period of time indicated in the monitoring report or provide the **COUNTY** with a reasonable and acceptable justification for not correcting the noted shortcomings. The **PROVIDER'S** failure to correct or justify the deficiencies within the time specified by the **COUNTY** may result in the withholding of payments, being deemed in breach or default, or termination of this Contract.

B. Audits and Inspections

The **PROVIDER** will make all records referenced in ARTICLE IV C. and all items included on financial statements available for audit or inspection purposes at any time during normal business hours and as often as **COUNTY** deems necessary.

The Clerk of Courts Internal Audit Division, the Federal or State grantor agency (if applicable), Lee County employees, or any of their duly authorized representatives have the right of timely and unrestricted access to any books, documents, papers, or other records of **PROVIDER** or Certified Public Accountant (CPA) that are pertinent to the contract, in order to make audits, examinations, excerpts, transcripts and copies of such documents. If contract non-compliance or material weaknesses in the organization are noted, the **COUNTY** or other authorized representatives have the right to unlimited access to records during an audit or inspection. This includes timely and reasonable access to a **PROVIDER'S** personnel for the purpose of interview and discussion related to such documents.

C. Records

The **PROVIDER** shall retain all financial, client demographics, and programmatic records, supporting documentation, statistical records, and other records, which are necessary to document service provision, expenditures, income and assets of the **PROVIDER** by funding source, program, and functional expenses category during the term of this contract and a minimum of five (5) years from the date of contract expiration. The retention period may be longer depending on the funding source and it is the PROVIDER's obligation to comply with all Federal and State of Florida retention schedules. If any litigation, claim, negotiation, audit, or other action involving the records has been initiated before the expiration of the retention period, the records shall be retained for one (1) year after the final resolution of the action and final resolution of all issues that arise from such action.

PROVIDER specifically acknowledges its obligations to comply with §119.0701, F.S., as amended from time to time, with regard to public records, and shall:

- 1) keep and maintain public records that ordinarily and necessarily would be required by the County in order to perform the services required under this Contract;
- 2) upon request from the County's custodian of public records, provide the County with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in Chapter 119 Florida Statutes or as otherwise provided by law;
- 3) ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed, except as authorized by law; and
- 4) meet all requirements for retaining public records and transfer, at no cost to the County, all public records in possession of **PROVIDER** upon termination of this Contract and destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. All records stored electronically must be provided to the County in a format that is compatible with the information technology system of the County.

IF THE PROVIDER HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO THE PROVIDER'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THE CONTRACT, CONTACT THE CUSTODIAN OF PUBLIC RECORDS AT 239-533-2221, 2115 SECOND STREET, FORT MYERS, FL 33901, http://www.leegov.com/publicrecords.

D. Independent Audit

A complete independent financial audit of the agency's financial statements in accordance with Generally Accepted Accounting Principles (GAAP) and/or current Generally Accepted Government Auditing Standards (GAGAS) as applicable is required and must include the following:

- auditor's opinion
- requisite reports on internal control and compliance, if required
- management letter addressing internal controls (Note: If there were no items to be addressed, the letter must still be completed and state that no comments were noted.)
- management's response to such letter
- the programs that are funded by this Lee County contract either in the statement of functional expenses, revenues and expenditures, footnotes, schedule of Federal awards and State financial assistance or as supplemental data in the financial statements. The statement should be consistent with programs detailed in the corresponding proposal(s), exhibit(s), and attachment(s).

The audit must be submitted electronically to the **COUNTY** no later than one hundred eighty (180) days following the end of a non profit **PROVIDER'S** fiscal year and two hundred seventy (270) days following the end of a government/municipality **PROVIDER'S** fiscal year. If applicable, any corrective action plan must be submitted. Failure to submit the report within the required time frame can result in the withholding of payment, or termination of the contract by the **COUNTY**.

The audit must be conducted by an independent, licensed certified public accountant with an unmodified opinion on their current peer review and must be in accordance with the General Accounting Office (GAO) Yellow Book, Generally Accepted Government Auditing Standards, OMB Circular A-133 "Audits of States, Local Governments and Non-Profit Organizations" if applicable, the Florida Single Audit Act (F.S. 215.97) if applicable, and the Auditor General Rule 10.550 (Government) or 10.650 (Not For Profit) as applicable.

ARTICLE V: AMENDMENTS

PROVIDER must submit a written request (email is acceptable) for a contract amendment which details the nature of and justification for the requested change and the desired effective date of the change(s). The **COUNTY** reserves the right to approve or deny all contract amendments. An approved amendment shall be documented on the contract amendment form and signed by both parties.

The Department Director may approve amendments to the contract, which do not substantially change the original contracted scope of service and statement of work, including extensions to the end date of the contract as identified in ARTICLE II. The Board of County Commissioners must approve amendments which increase or decrease contract funds; significantly change program design including target population or major changes in outcomes; change or add to the standard provider contract language, which is not for the purpose of correcting original omissions or clarifying original contract intent.

For federally funded projects, HUD must approve (24 CFR 583.405), in writing, any **significant** changes to an approved Homeless Continuum of Care program prior to initiating a contract amendment. Amendments to CDBG, HOME, or ESG which involve new or alteration of existing activities that will significantly change the scope, location, or objectives of the approved activities or beneficiaries must receive prior HUD approval.

ARTICLE VI: CONTRACTOR STATUS

A. <u>Independent Contractor</u>

It is the Parties' intention that the **PROVIDER** will be an independent contractor and not the County's employee for all purposes, including, but not limited to, the application of the Fair Labor Standards Act minimum wage and overtime payments, Federal Insurance Contribution Act, the Social Security Act, the Federal Unemployment Tax Act, the provisions of the Internal Revenue Code, Florida revenue and taxation law, Florida Worker's Compensation law and Florida Unemployment Insurance Law. The **PROVIDER** will retain sole and absolute discretion in the judgment of the manner and means of carrying out the **PROVIDER'S** activities and responsibilities hereunder. The **PROVIDER** agrees that it is a separate and independent enterprise from the public employer, that it has made its own investment in its business, and that it will utilize a high level of skill necessary to perform the work. This agreement shall not be construed as creating any joint employment relationship between the **PROVIDER** and **COUNTY**, and **COUNTY** will not be liable for any obligation incurred by the **PROVIDER**, including, but not limited to, unpaid minimum wages and/or overtime premiums.

B. Subcontracts

Primary roles and responsibilities of **PROVIDER** cannot be subcontracted. It is mutually agreed that any program component that is subcontracted by **PROVIDER** must have a written contract upon execution of this contract. Provider must provide written notice to the **COUNTY** of all subcontractors as well as provide copies of all contracts entered into with subcontractors upon the **COUNTY**'s request. Procurement and/or bidding of non primary roles and responsibilities must be awarded on a fair and non collusive basis and must be in compliance with all applicable Lee County, State of Florida and Federal standards. The **PROVIDER** shall not enter into a transaction with a person or affiliate placed on the Florida Department of Management Services' Convicted Vendor List. For projects and services receiving federal funds, the **PROVIDER** shall also not enter into a transaction with debarred, suspended or ineligible contractors and participants included on the Federal Excluded Parties List. The **PROVIDER** must ensure each subcontractor conforms to the terms and conditions of this contract and if applicable Attachment A, Program Guidelines and must be subject to indemnification as stated in Article VIII.

ARTICLE VII: CONFLICT OF INTEREST

The **PROVIDER** agrees that it presently has no interest and shall acquire no interest, either direct or indirect, which would conflict in any manner with the performance of services required in this contract. The **PROVIDER** further agrees that no person having any such interest shall be employed or engaged for said performance. The **PROVIDER** agrees that no employee, officer, agent of the provider or its sub-recipients shall participate in the selection, award or administration of a contract or construction bid if a conflict-of-interest, either real or implied, would be involved. The **PROVIDER** or sub-recipient employees, officers and agents should refrain from accepting gratuities, favors or anything of monetary value from contractors or potential contractors based on the understanding that the receipt of such an item of value would influence any action or judgment of the **PROVIDER**.

For federally-funded contracts, conflict of interest provisions described in 2 CFR 200.112 and all other HUD regulations currently in effect and as may be amended from time to time shall apply.

ARTICLE VIII: RISK MANAGEMENT

A. Hold Harmless and Indemnity Clause

To the fullest extent permitted by applicable law, **PROVIDER** shall protect, defend, indemnify, save and hold the County, the Board of County Commissioners, its agents, officials, and employees harmless from and against any and all claims, demands, fines, loss or destruction of property, liabilities, damages, for claims based on the negligence, misconduct, or omissions of the **PROVIDER** resulting from the **PROVIDER'S** work as further described in this contract and its attachments, which may arise in favor of any person or persons resulting from the **PROVIDER'S** performance or non-performance of its obligations under this contract except any damages arising out of personal injury or property claims from third parties caused solely by the negligence, omission(s) or willful misconduct of the County, its officials, commissioners, employees or agents, subject to the limitations as set out in Florida general law, Section 768.28, Florida Statutes, as amended from time to time. Further, **PROVIDER** hereby agrees to indemnify the County for all reasonable expenses and attorney's fees incurred by or imposed upon the County in connection therewith for any loss, damage, injury, liability or other casualty. **PROVIDER** additionally agrees that the County may employ an attorney of the County's own selection to appear and defend any such action, on behalf of the County, at the expense of the **PROVIDER.** The **PROVIDER** further agrees to pay all reasonable expenses and attorney's

fees incurred by the County in establishing the right to indemnity.

The **PROVIDER** further agrees that it is responsible for any and all claims arising from the hiring of individuals relating to activities provided under the Contract. All individuals hired are employees of the **PROVIDER** and not of the **COUNTY**.

B. Insurance Requirements

<u>Insurance – Non Profit Providers</u>

The **PROVIDER** agrees to secure and maintain the insurance coverage outlined below during the term of this Contract. The **PROVIDER** agrees that this insurance requirement shall not relieve or limit **PROVIDER**'S liability and that the **COUNTY** does not in any way represent that the insurance required is sufficient or adequate to protect the **PROVIDER**'S interests or liabilities, but are merely minimums. It is the responsibility of the **PROVIDER** to insure that all subcontractors comply with the insurance requirements.

Certificate(s) of Insurance <u>naming Lee County Board of County Commissioners as Certificate</u> <u>Holder and additional insured</u> will be attached to this contract as an exhibit. Name and address for Certificate Holder should be: Lee County Board of County Commissioners, P.O. Box 398, Fort Myers, FL 33902. Certificate(s) must be provided for the following coverage's at the time of contract execution and upon policy renewal. Renewal certificates are due to Lee County on or before expiration date.

- 1. Workers' Compensation—Statutory benefits as defined by Florida Statute 440 encompassing all operations contemplated by this contract or agreement to apply to all owners, officers, and employees. Employers' liability will have minimum limits of: \$100,000 per accident \$500,000 disease limit \$100,000 disease limit per employee
- 2. **Commercial General Liability** Coverage shall apply to premises and/or operations, products and/or completed operations, independent contractors, contractual liability, and broad form property damage exposures with minimum limits of:

\$500,000 bodily injury per person (BI) \$1,000,000 bodily injury per occurrence (BI) \$500,000 property damage (PD) or \$1,000,000 combined single limit (CSL) of BI and PD

The General Liability Policy Certificate shall name "Lee County, a political subdivision and Charter County of the State of Florida, its agents, employees, and public officials" as "Additional Insured". The PROVIDER agrees that the coverage granted to the Additional Insured applies on a primary basis, with the Additional Insured's coverage being excess.

3. **Business Auto Liability** – The following Automobile Liability will be required and coverage shall apply to all owned, hired, and non-owned vehicles used with minimum limits of:

\$100,000 bodily injury per person (BI) \$300,000 bodily injury per occurrence (BI) \$100,000 property damage (PD) or \$300,000 combined single limit (CSL) of BI and PD

- 4. **Directors & Officers Liability** Entity coverage to cover claims against the organization directly for wrongful acts with limits not less than \$100,000.
- 5. **Fidelity Bonding** Covering all employees who handle the agency's funds. The bond amount must be equivalent to the highest daily cash balance or a minimum amount of \$50,000.

Insurance – Government/Municipality

Documentation of the above coverage requirements are not applicable to government/municipalities that are self insured.

C. Notice of cancellation or modification

The **COUNTY** will be given thirty (30) days notice prior to cancellation or modification of any stipulated insurance. Such notification will be in writing by registered mail, return receipt requested and addressed to the Lee County Risk Manager, P. O. Box 398, Ft. Myers, FL 33902.

ARTICLE IX: SUSPENSION/TERMINATION

A. Suspension

The **COUNTY** reserves the right to suspend funding for failure to comply with the requirements of this contract. Agencies that fail to submit required documents by the due date can be suspended, and payment will be withheld until all requirements are satisfied.

In the event **PROVIDER** ceases operation for any reason or files for protection from creditors under bankruptcy law, any remaining unpaid portion of this Contract, less funds for expenditures already incurred, shall be retained by the **COUNTY** and the **COUNTY** shall have no further funding obligation to the **PROVIDER** with regard to those unpaid funds.

For contracts funded under "Partnering for Results": If anticipated Program revenue from other sources exceeds expenses by 40%, Lee County reserves the right to suspend contract until final expenses/revenue is confirmed.

B. Termination by COUNTY

The **COUNTY** may at any time and for any reason cancel this Contract by giving twenty–four (24) hours written notice to the **PROVIDER** by Certified Mail, Process Server or Hand Delivery following a determination by the County Manager or designee, at its sole discretion, that such cancellation is in the best interest of the people of the county. From the date of cancellation, neither party shall have any further obligation unless specified in the termination notice.

If the financing for this project is contingent upon funding sources other than Lee County as identified in the proposal/application of the contract and such funds become unavailable the obligations of each party hereunder may be terminated upon no less than twenty-four (24) hours written notice.

For contracts funded under "Partnering for Results": If confirmed Program revenue from other sources exceeds expenses by 40%, Lee County reserves the right to terminate contract upon no less than twenty four (24) hours written notice.

For unit rate contracts, if program is not operational within 45 days from contract start date, funds for said program will be withdrawn and contract will be amended or terminated.

C. Termination by PROVIDER

The **PROVIDER** may at any time and for any reason cancel this Contract by giving seventy-two (72) hours prior written notice to the **COUNTY** by Certified Mail or Process Server of such and specifying the effective date.

COUNTY'S obligation to make any payments under any provision of this Contract shall cease on the effective date of termination.

ARTICLE X: ASSURANCE, CERTIFICATIONS, AND COMPLIANCE

The **PROVIDER** agrees that compliance with these assurances and certifications constitutes a condition of continued receipt of or benefit from funds provided through this Contract, and that it is binding upon the **PROVIDER**, its successors, transferees, and assignees for the period during which services are provided.

IMMIGRATION LAWS:

The **COUNTY** will not intentionally award contracts to any provider/contractor/vendor who knowingly employs unauthorized alien workers, constituting a violation of the employment provisions contained in 8 U.S.C. Section 1324 a(e) Section 274A(e) of the Immigration and Nationality Act (INA).

The **COUNTY** shall consider the employment by any **PROVIDER** of unauthorized aliens a violation of Section 274A(e) of the INA. Such violation by the recipient of the employment provisions contained in Section 274A(e) of the INA shall be grounds for unilateral cancellation of the contract by The **COUNTY**.

OTHER REQUIREMENTS:

The **PROVIDER** further assures that all contractors, subcontractors, or others with whom it arranges to provide services or benefits to participants or employees in connection with any of its programs and activities are not discriminating against those participants or employees in violation of statutes, regulations, guidelines and standards. By acceptance of this funding, the **PROVIDER** assures and certifies the following:

A. That they will comply with all applicable laws, ordinances, and regulations of the United States, the State of Florida, the COUNTY, and the municipalities as said laws, ordinances, and regulations exist and are amended from time to time. In entering into this contract, the COUNTY does not waive the requirements of any COUNTY or local ordinance or the requirements of obtaining any permits or licenses that are normally required to conduct business or activity contemplated by the PROVIDER.

- **B.** That they will comply with all applicable Federal, State and local anti-discrimination laws pertaining to nondiscrimination in programs receiving Federal financial assistance, including but not limited to:
 - Title VI of the Civil Rights Act of 1964, as amended, and its implementing regulations including that recipients/grantees of federal financial assistance are required to take reasonable steps to ensure meaningful access to persons who are Limited English Proficiency (LEP), as per Executive Order 13166.
 - Section 109 Title I of the Housing & Community Development Act of 1974
 - Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794)
 - **Age Discrimination Act of 1975** (42 U.S.C. 610 et. seq.)
 - Fair Housing Act

Additional information can be accessed at the following websites:

http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp/FHLaws http://portal.hud.gov/hudportal/HUD?src=/program_offices/fair_housing_equal_opp https://www.hud.gov/program_offices/fair_housing_equal_opp/promotingfh/lep-mfh-faq

These requirements are designed to prevent discrimination in the delivery of benefits and services because of race, color, religion (creed), sex, national origin, age, familial status or disability. Affirmative marketing plans and use of universal design features for construction and rehabilitative projects should be incorporated when possible.

All advertising of residential real estate for sale, rent, or financing should contain an equal housing opportunity logotype, statement, or slogan as a means of educating the home seeking public that the property is available to all persons regardless of race, color, religion, sex, handicap, familial status, or national origin. The choice of logotype, statement or slogan will depend on the type of media used (visual or auditory) and, in space advertising, on the size of the advertisement. Different styles/types/sizes of logos and information regarding brochures and can be located at the following website: http://portal.hud.gov/hudportal/HUD?src=/library/bookshelf11/hudgraphics/fheologo

- C. That they will comply with the Americans with Disabilities Act of 1990 ("ADA") (as codified at U.S.C 42.126 (sections 12101-12213) and 28CFR35, which gives civil rights protections to individuals with disabilities, guaranteeing equal opportunity for individuals with disabilities in employment, public accommodations, transportation, State and local government services, and telecommunications. A Single-Point-of-Contact shall be required if the agency employs 15 or more employees. The Single-Point-of-Contact will ensure effective communication with deaf or hard-of-hearing customers or companions in accordance with Section 504 and the ADA and coordinate activities and reports with the provider's Single-Point-of-Contact.
- **D.** That they will administer their programs under procedures, supervision, safeguards, and such other methods as may be necessary to prevent fraud and abuse, and that it will target its services to those who most need them.
- **E.** That if clients are to be transported under this contract, the **PROVIDER** will comply with the provisions of Chapter 427, Florida Statutes, which requires the coordination of transportation for the disadvantaged.
- **F.** That any products or materials purchased with contract funds shall be procured in accordance with the provisions of Chapter 403.7065, Florida Statues, which refers to the procurement of products or materials with recycled content.

- G. That they will comply with Chapter 39.201, Florida Statutes, that any person who knows, or has reasonable cause to suspect, that a child is abused, abandoned, or neglected by a parent, legal custodian, caregiver, or other person responsible for the child's welfare, as defined in this chapter, shall report such knowledge or suspicion to the Florida Abuse Hotline (1-800-962-2873).
- **H.** That they will comply with Chapter 415.1034, Florida Statutes, that any person who knows or has reasonable cause to suspect that a vulnerable and or disabled adult has been abused, neglected, or exploited, shall immediately report such knowledge or suspicion to the Florida Abuse Hotline (1-800-962-2873).
- **I.** That if personnel in programs under this contract work directly with children/youths and vulnerable or disabled adults, the **PROVIDER** will comply with applicable provisions under Florida Statutes 943.0542; 943.04351; 393.0655; 402, regarding employment screening.
- **J.** That they will comply with Chapter 216.347, Florida Statutes, which prohibits the expenditure of contract funds for the purpose of lobbying the legislature, State or county agencies.
- K. That they will notify the **COUNTY** immediately of any funding source changes and/or additions from other sources that are different from that shown in the **PROVIDER'S** application/proposal. This notification must include a statement as to how this change in funding affects provision of service as well as the use of and continued need for **COUNTY** funds.
- L. That they will acknowledge support for activities funded wholly or in part by **COUNTY** funds. In publicizing, advertising, or describing the program, state "Funding provided by Lee County Board of County Commissioners".
- M. That they will notify the **COUNTY** of any SIGNIFICANT changes to the **PROVIDER** organization to include Board Membership (roster), Articles of Incorporation and Bylaws within ten (10) working days of the effective date.
- **N.** For federally funded programs, that they will comply with applicable uniform administrative requirements as described in 2 CFR Part 200 and all other established, applicable HUD regulations as now in effect and as may be amended from time to time.
- **O.** The provider shall ensure that Lee County funds are restricted to people legally able to reside in the US.
- **P.** The PROVIDER is prohibited from using contracted funds for the following: political activities; lobbying; political patronage; nepotism activities; and inherently religious activities such as worship, religious instruction, or proselytization.
- Q. The PROVIDER must verify employment eligibility of all new employees hired during the contract term through the U.S. Department of Homeland Security's E-Verify system.

ARTICLE XI HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY

ACT OF 1996 (HIPAA)

Lee County, pursuant to the Federal Health Insurance Portability and Accountability Act of 1996 (HIPAA) is a "covered entity" as the law defines that term. Any "personal health information" (PHI) as defined by the law that the **COUNTY** receives pursuant to this Agreement is subject to the disclosure and security requirements of HIPAA. Transfer of information to the **COUNTY** sufficiently "deidentified" to no longer be considered PHI is encouraged as being in the best interest of client PHI confidentiality to the extent that client services are unaffected. Particular methods to accomplish the highest levels of client service coupled with PHI confidentiality shall be an on-going task of the effected staffs of the **COUNTY** and **PROVIDER**.

ARTICLE XII: CONTRACT DISPUTE RESOLUTION PROCEDURE

Any dispute between the parties with respect to provisions contained in a Lee County Department of Human and Veterans Service (HVS) contract or issues that arise pertinent to a contract shall be resolved as follows:

The parties may, by mutual agreement, attempt to resolve their dispute in the following manner within a thirty (30) day period. If both parties are in agreement, the thirty (30) day time period can be extended for an additional ten days.

- a. Duly authorized representatives shall meet as often as mutually agreeable to discuss in good faith the dispute and to negotiate a mutually agreeable resolution. Authorized representatives for HVS include Contract Specialist, and Program Manager.
- b. During the course of the dispute process requests made by one Party to the other for non-privileged information, reasonably related to the dispute shall be responded to in good faith.
- c. If the dispute is unable to be resolved between the authorized representatives within the specified time period, it will be forwarded to the Department Director for resolution. A decision by the Director will be issued within ten days.
- d. If the dispute remains unresolved after the Department Director's decision, the parties may proceed to litigation. Any dispute, action or proceeding arising out of or related to this Agreement will be exclusively commenced in the state courts of Lee County, Florida, or where proper subject matter jurisdiction exists in the United States District Court for the Middle District of Florida. Each party irrevocably submits and waives any objections to the exclusive personal jurisdiction and venue of such courts, including any objection based on forum non conveniens. This Agreement and the rights and obligations of the parties shall be governed by the laws of the State of Florida without regard to its conflict of laws principles. Unless otherwise agreed in writing, **PROVIDER** will be required to continue all obligations under this Agreement during the pendency of claim or dispute including, but not limited to, actual period of mediation or judicial proceedings.
- e. Either Party may at any time commence formal court proceedings, which shall be immediately communicated, and will end the informal Dispute Resolution process as described in paragraph a-c above.

ARTICLE XIII: NOTICES

Official notices concerning this Contract will be directed to the following authorized representatives:

PROVIDER:	COUNTY:
Name:	Name: Attn:
Title:	Title: Contract Specialist
Agency:	Agency: <u>Human and Veterans Services</u> Address: <u>2440 Thompson Street</u>
Address: <u>. </u>	Fort Myers, Florida 33901
Telephone:	Telephone: (239) 533-79
Fax:	Fax: (239) 533-7960
E-Mail :	E-Mail: @leegov.com
The signatures of the two persons shown be applicable reports:	elow are designated and authorized to sign all OR
Name (printed/typed)	Name (printed/typed)
Signature	Signature
Title	Title

In the event that either party designates different representatives after execution of this contract, notice of the name and address of the new representative will be rendered in writing by authorized officer of **PROVIDER** to the **COUNTY**.

ARTICLE XIV: SPECIAL PROVISIONS

If needed, **PROVIDER** may be called upon to assist the **COUNTY** during a natural disaster or emergency. This includes the use of the **PROVIDER'S** facility to assist with Emergency Food Stamp pre registration if facility is operational and computer terminals are available. **PROVIDER** will be responsible to notify United Way 211 immediately after a disaster declaration if the location is accessible and operational and of any **PROVIDER** staff who are available to assist with recovery efforts.

ARTICLE XV: ALL TERMS AND CONDITIONS INCLUDED

This contract and its attachments, and any exhibits referenced in said attachments, together with any documents incorporated by reference, contain all the terms and conditions agreed upon by the parties. There are no provisions, terms, conditions, or obligations other than those contained herein, and this contract shall supersede all previous communications, representations, or agreements, either verbal or written between the parties. If any term or provision of this contract is legally determined unlawful or unenforceable, the remainder of the contract shall remain in full force and effect and such terms or provisions shall be stricken.

IN WITNESS THEREOF, PROVIDER and **COUNTY** have caused this <u>17-page</u> contract and all Contract Exhibits and Attachments as indicated on next page to be executed by their undersigned officials as duly authorized.

PROVIDER:	COUNTY: LEE COUNTY
By:	By:
Name (print)	Name (print)
(Signature of authorized officer)	(Signature of authorized officer)
	Board of County Commissioners
Title	Title
Date	Date
STATE OF FLORIDA	ATTEST:
COUNTY OF	CLERK OF CIRCUIT COURT
The foregoing instrument was acknowledged	By:
before me, by means ofphysical	Title:
presence or \square online notarization,	Date:
this day of,(year), by,	
who is personally known to me or who has	
producedas identification	
and who \Box did (\Box did not) take an oath.	
NOTARY:	APPROVED AS TO FORM FOR THE
By:	RELIANCE OF LEE COUNTY ONLY:
Notary of Public (Signature)	By:
Name (typed)	Date:
- -	OFFICE of the COUNTY ATTORNEY